

September 8, 2016



MANN+HUMMEL Purolator Filters LLC
801 Corporate Center Drive, Suite 128
Raleigh, NC 27607, USA

Attention: Oil Filter Program Update – Kia and Hyundai

Dear Valued Customer,

In an effort to ensure our customers and colleagues are well informed, we continuously monitor the automotive marketplace for business drivers as well as potential business restraints; filter product trends, automotive landscape, economic indicators, and any changes in OEM requirements.

Over a recent period, we have been tracking a number of aftermarket news items centering on several occurrences of various aftermarket-manufactured spin-on oil filters showing evidence of over-pressurization on specific Kia and Hyundai applications. An over-pressurized spin-on oil filter is the result of the engine oil lubrication system pressure (normal engine operating system is 40-60PSI) exceeding the spin-on oil filter specifications. There are a number of reasons that engine oil pressure would increase dramatically and exceed the PSI rating of an oil filter. However, a vehicle/engine manufacturer would be in a better position to share expertise on the subject.

Our pledge is that we stand behind the quality and performance of our products under normal engine operating conditions. When properly installed to the required 12Nm torque rating, our application (branded and private label) for these particular vehicles has been designed and engineered to comply with vehicle manufacturer engine requirements under normal engine operating conditions. We employ discriminating quality control measures and controlled-testing rigor on all our products.

We appreciate your trust in this CARQUEST program. Please call the Tech Hotline, 1-877-637-4420 with questions or inquiries.

Kindest regards,